

Terms & Conditions of Hire

1. All the equipment remains the property of Covered By Angels.
2. During the period that the goods are on hire the hirer shall be solely responsible for the hired goods from the time of delivery / set up of the goods until the return and the acceptance back into the possession of Covered By Angels.
3. A refundable sum of £100 is required, in addition to the hire charges, as insurance against any damages to property. Deductions from this money are at Covered By Angels' discretion to meet the cost of damage to the property, all remaining money will be refunded to the customer. Additional monies may be requested to cover any outstanding costs.
4. Damages to the hired goods will be charged at their full replacement value, details of which are available on request, Covered By Angels will accept no substitute item. Covered By Angels also reserve the right to charge the hirer loss of profit on the lost future hire of said goods.
5. Any breakages / damage shall be notified upon receipt, prior to use, to Covered By Angels, should this not be done any shortages or damage shall be the responsibility of the customer.
6. Covered By Angels shall not be responsible for injury or damage to persons or property, howsoever sustained, arising from any goods under hire.
7. Goods must be available for collection at the delivery address unless otherwise agreed. Late return / items unavailable for collection will incur an additional charge at the daily rate.
8. All the equipment shall be returned in accordance with the instructions provided with the equipment in a clean and serviceable condition. The customer agrees to pay additional cleaning costs upon return if items are not returned in accordance with the instructions.
9. In the event of a cancelled booking a cancellation charge will be levied by Covered By Angels at 25% of the value of the estimated order (including delivery charges) if cancelled in writing to Covered By Angels within eight weeks of the event.
10. A 25% deposit is required to confirm the booking. Final payment is required in full no later than 4weeks before the event. Please note that if full payment is not received within the terms and conditions of payment, we will presume that our services are no longer required and a cancellation charge of 25% of the estimated amount, including delivery charges will be invoiced.
11. Any unpaid cancellation charges after 30 days will be passed to a collection company who will act on our behalf and charges will be added to your account.

All customers will be issued with a copy of these Terms and Conditions of Hire to sign in acceptance of the terms and conditions.